ChargeLogic Connect is for Every Business

ChargeLogic Connect provides valuable services that are easy to implement. Once on the platform, you are only billed for the services that you use. From e-commerce integration and Secure Remote Storage to Click-to-Pay Invoicing, all businesses can benefit from the security and convenience of ChargeLogic Connect.

Easy E-commerce

Now you can accept payments on your e-commerce site and have the payment and order data flow into NAV. Connect uses SOAP web services, making it easy for your web development team to design and create the e-commerce site that you want and bridge it to NAV. Connect acts as a payment gateway for e-commerce sites, but with capabilities that standard gateways don’t have. It integrates with ChargeLogic Payments and NAV, allowing your web orders to transfer to NAV automatically as a part of the service - no custom development is required. Because live payment transactions are brought into NAV via ChargeLogic Payments, Connect allows you to charge the credit card at the time of shipment and refresh the authorization in the event of a back order.

Connect’s innovative design actually lowers the number of transaction fees compared to a traditional payment gateway, helping to reduce costs for businesses.

PCI Compliance

ChargeLogic Connect has been PCI-certified through an independent audit, providing assurance that your data is safe with us. Connect is beneficial for any business that processes credit card payments, regardless of whether or not you have an e-commerce site. Connect offers a selection of services that helps your business adhere to the necessary PCI guidelines. From Connect’s tokenization service, Secure Remote Storage, to ChargeLogic Checkout, Connect’s unique method for securing credit card data makes it unnecessary for your business to store credit card information locally, limiting the scope of your company’s PCI compliance requirements.
ChargeLogic Connect for E-commerce Businesses

How it Works

ChargeLogic Connect is a subscription service with a nominal one-time setup fee and a recurring, monthly subscription fee. Click-to-Pay, Hosted Orders, Gift Cards, and Hosted Payments charge per transaction fees. Secure Remote Storage is available to all businesses and is included at no charge with ChargeLogic Connect subscriptions.

Hosted Orders

ChargeLogic Connect’s Hosted Orders provides a secure service for taking orders on your e-commerce site and transferring them into Microsoft Dynamics NAV. Hosted Orders enables your e-commerce site to send order details and associated payment information through Connect and automatically populate NAV. The orders and payment details are held securely on the Connect servers until NAV polls for web orders on a periodic basis. At that time, all pending web orders are created in NAV as Sales Orders with all appropriate payment information attached to them.

Gift Cards

Deploying gift cards in a multi-store or multi-channel environment puts retailers at risk for theft and fraud. With the speed and access of smartphones and wireless communications, customers can use the same gift card in a store and online within seconds, beating even the best data replication schemes.

ChargeLogic Connect Gift Cards allows merchants to issue custom gift cards for their customers to redeem through any sales channel. Balance inquiries are always real-time, avoiding replication headaches. Because Connect Gift Cards uses the Connect servers to maintain transaction details, balances are always up-to-date on the web, in stores, and in the back office.

Hosted Payments & ChargeLogic Checkout

ChargeLogic Connect’s Hosted Payments enables you to accept credit card payments on your website and have the payment data flow into NAV. Connect’s cloud-based servers collect the payment data from your website for authorization. Your NAV system can access the credit card information when needed, without being exposed to inbound Internet traffic. NAV does not have to be available in order for payments to be processed on your website.

For even more security, ChargeLogic Checkout provides all the functionality above, plus it removes e-commerce sites from the payment process, and the burdens of PCI compliance, through two integration options: a Hosted Payment Page (customizable by color and your logo) or a Hosted Payment Window. ChargeLogic Checkout can be integrated into nearly any e-commerce solution.

Using ChargeLogic Checkout’s Hosted Payment Page requires the e-commerce site to redirect the customer to the Connect server for the payment stage in the web order checkout process. The Hosted Payment Window option allows the customer to remain on your site throughout the entire process by seamlessly providing fields for sensitive data in an inline frame.

ChargeLogic Connect for All Businesses

Secure Remote Storage—Tokenization

Get the PCI compliance benefits of tokenization without the per transaction fees, downgrades, or lock-ins associated with third party providers. ChargeLogic Connect’s Secure Remote Storage offers a twist on traditional tokenization by delivering “side-channel tokenization.”

With Secure Remote Storage, ChargeLogic Payments makes a real-time request from the ChargeLogic Connect server for a token for the credit card number and stores the token. When the transaction is submitted, ChargeLogic Payments makes another real-time request from the Connect server for the card number so that it can be submitted directly to the payment processor.

The card number is never stored in the NAV database. Instead, when the card number is required for payment processor communication, ChargeLogic Payments retrieves it from Connect, securely transmits it, and then forgets it. This allows users to maintain the direct connection to their payment processors while removing the NAV database server from PCI scope.

Click-to-Pay Invoicing & Statements

Click-to-Pay enables you to email invoices and statements that contain a link to a secure website for online payment by credit card or electronic check. By combining electronic invoicing and cloud-based electronic payments, Click-to-Pay provides a fully automated, turnkey solution that helps you get paid faster and with less paperwork. All for less than the cost of a stamp.

Contact ChargeLogic

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